

Georgia 811 Mobile App | Georgia 811 for iPad Guide

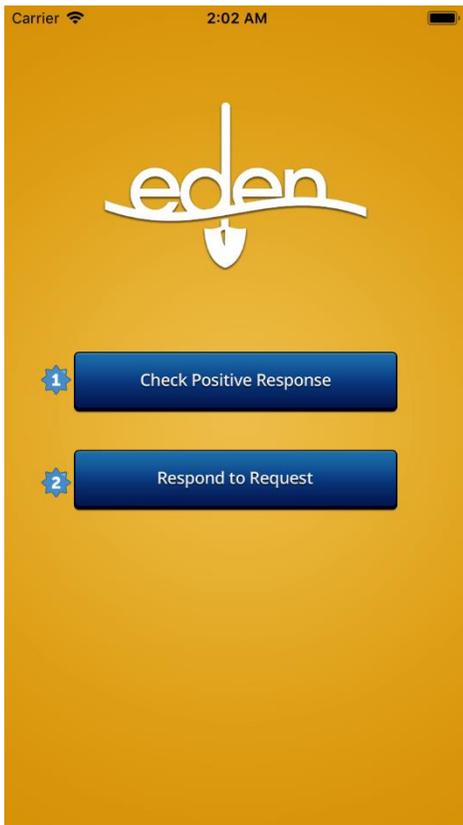
eden
pris

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Launch Screen

- 1) Check Positive Response - You do not need a login to view request information. You can do everything but respond to request.
- 2) If you are a Member with an Eden login, you can not only view request information, but also respond to request.

Figure 1 – App launch page.

Check Positive Response

- 1) First Name - Enter your first name
- 2) Last Name - Enter your last name
- 3) Email - Email address
- 4) Click Login to continue to the Request Search View

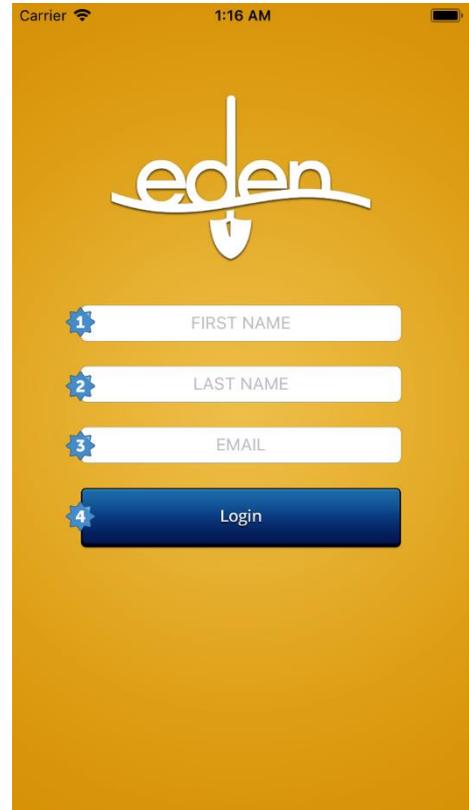
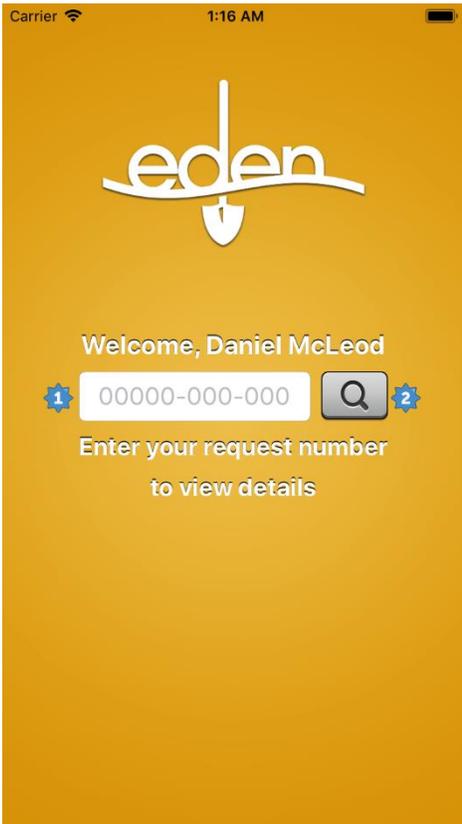


Figure 2 – Check positive response page.



Check Positive Response - Search

If you know your request number, you can search for your request in order to view request information and responses.

- 1) Enter your request number
- 2) Click the search button to initiate a search for the provided request number

Figure 3 – Check Positive Response search page.

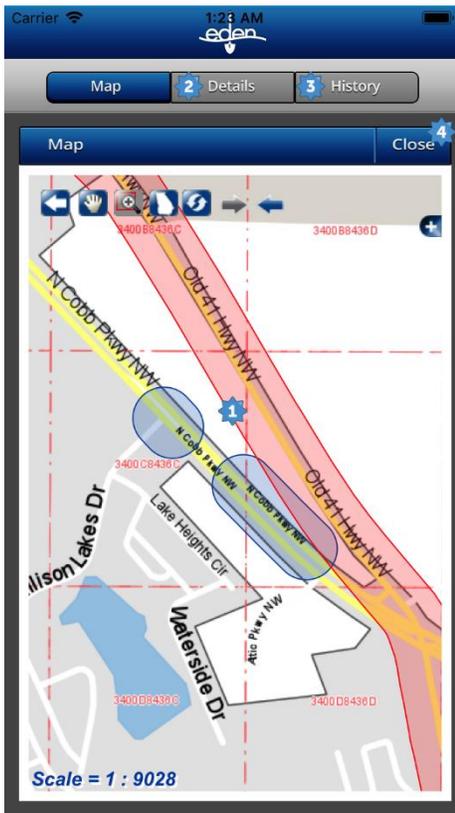
Request Summary and Responses

This is the primary view for everything related to a request. You can view information related to the current request or load different request information.

- 1) Clicking the Map button will show the Digsite map for the current request
- 2) Clicking the Details button will show all of the Request Details for the current request
- 3) Clicking the History button will show the response history for the current request
- 4) The search box displays the request number for the current request that is loaded. You can also enter a different request number to load another request
- 5) The search button can be used in conjunction with the search box in order to load a different request
- 6) The Request Summary displays some basic request information, including the Excavator Name and Digsite Address
- 7) The left side of the table displays the service area code for each service area related to the request. Clicking on the Service Area Code button will launch the Service Area Contact and Summary View for that Service Area.
- 8) The right side of the table displays the current response corresponding to the service area code on the left. Clicking the response code button will behave differently based on whether you are checking positive response or responding to requests.
 - Check Positive Response - Open the Response Description View to see a list of all response codes and their corresponding descriptions
 - Respond to Request - If you are authorized to respond to a service area, the Select a new response view will be displayed. Otherwise you will see an unauthorized alert.



Figure 4 - Request summary and responses page.



Digsite Map

- 1) The Map of the Digsite
- 2) Click the Details button to view the Request Details
- 3) Click the History button to view the Response History for the request
- 4) Click the Close button to return to the Summary and Response View

Figure 5 – Digsite map in the app.

Request Details

- 1) The Request Details, including Site, Excavator, and Creator Information
- 2) Click the Map button to view the Digsite Map.
- 3) Click the History button to view the Response History for the request
- 4) Click the Close button to return to the Summary and Responses View

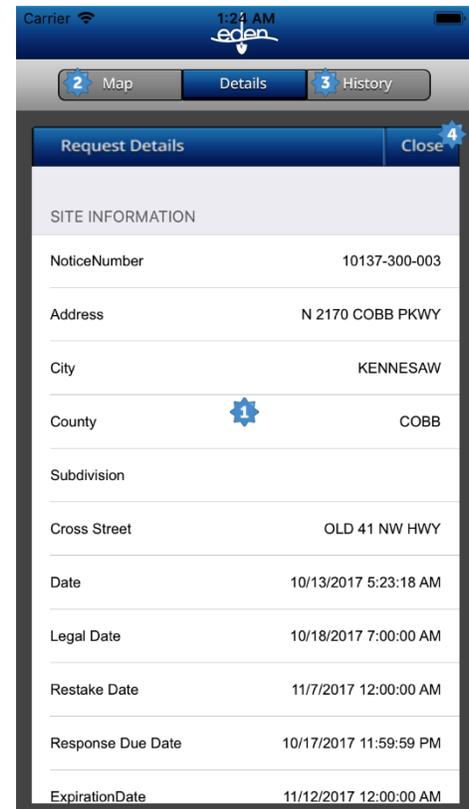
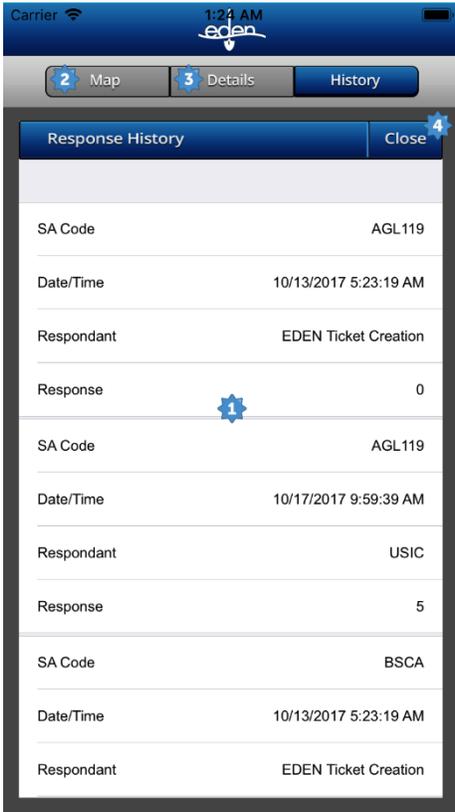


Figure 6 - Request details page.



Response History

- 1) The response history includes the history of responses for the current request, such as who responded, what time they responded, and what the response was.
- 2) Click the Map button to view the Digsite Map.
- 3) Click the Details button to view the Request Details.
- 4) Click the Close button to return to the Summary and Responses View

Figure 7 – Response history page.

Service Area Contact and Summary

- 1) Information regarding the Service Area, such as the Service Area Name, Contact Name, and the Contacts Email Address
- 2) Click the Close button to return to the Response View

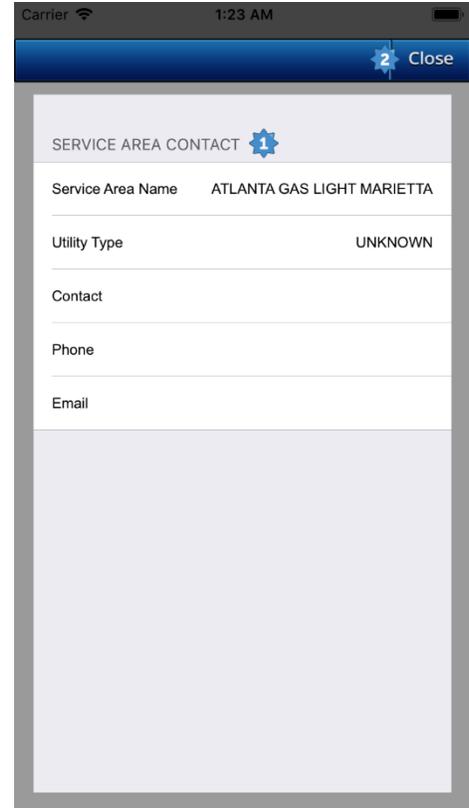


Figure 8 – Respond to service area contact page.

Code	Description
0	No Response
5	No conflict, utility is outside of requested work site.
6	Excavator is contractor for facility owner. Locate required prior to excavation per contractual agreement.
7	Facility owner/operator refuses to locate. This is a violation of the statute.
1A	Marked
1B	Marked: High profile utility in conflict.
1C	Marked: Permanent Marker Present.
1D	Marked: Ticket should have been white-lined but was not.

Response Descriptions

Lookup the description that corresponds to the code shown next to the service area in the response list.

- 1) Response Code - A code that identifies the response
- 2) Response Description - The description of what the response means

Figure 9 – Response descriptions page.

Launch Screen

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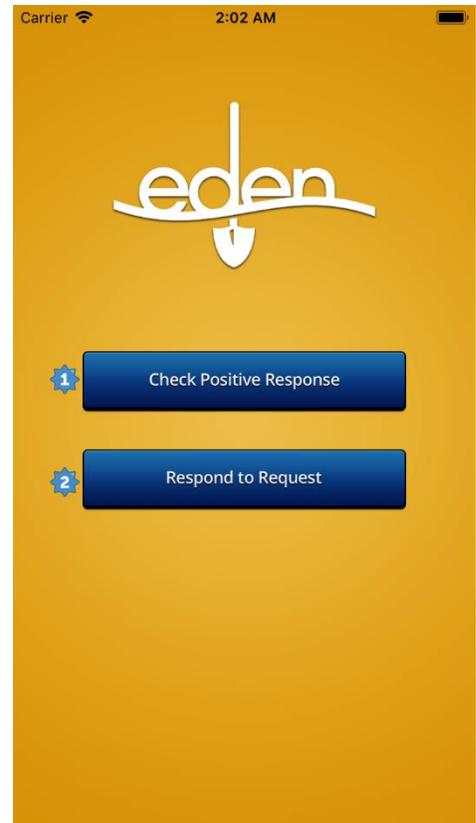
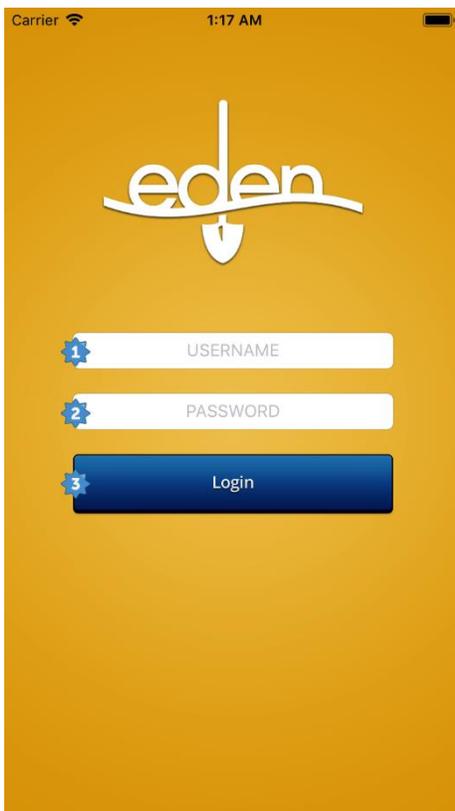


Figure 10 – App launch page.



Respond to Request

Members can login with their Eden Credentials in order to view Request information and respond to request.

- 1) Username - Eden Username
- 2) Password - Eden Password
- 3) Click the login button to login

Figure 11 – Respond to request login page.

Respond to Request Search View

When you are logged in to respond to request you have the additional option of selecting the search type.

- 1) Request Number search box - For the Single Request Search type, enter your 11-digit request number. For all other search types, you can leave this field blank
- 2) Click the search button to initiate the search
- 3) Search Type - Click to open the Type of Search View

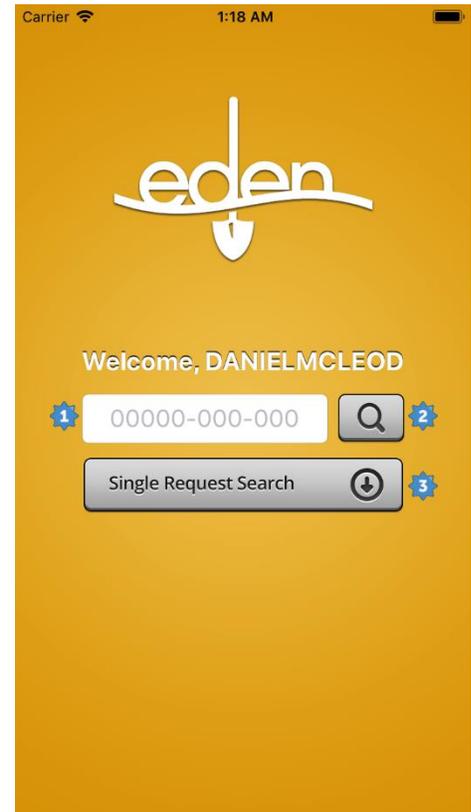
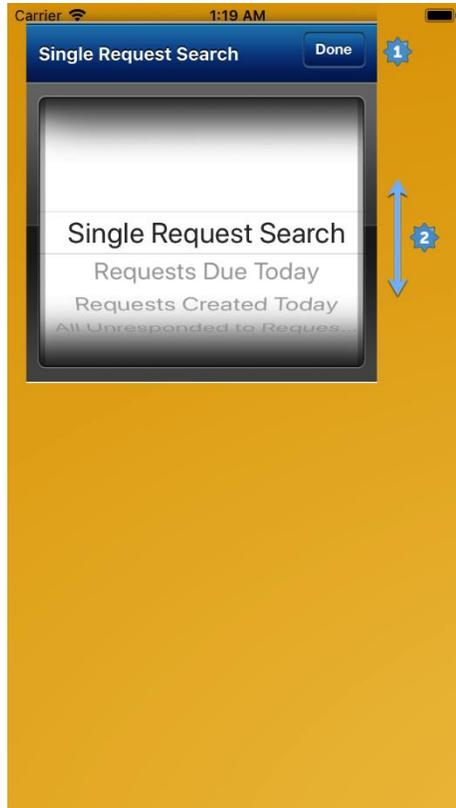


Figure 12 - Request search view page.



Type of Search

When you are logged in to respond to request, you can choose between 4 different search options.

- 1) The Search Type picker can be scrolled up and down to choose the Search Type. The 4 types are:
 - Single Request Search - Search for a single request by request number
 - Requests Due Today - Search for all requests due today
 - Requests Created Today - Search for all requests that were created today
 - All Unresponded to Requests - Search for all requests that do not have responses
- 2) Click Done when finished to return to the Respond to Request Search View

Figure 13 – Select the type of search.

Multiple Requests Search

- 1) Any search type other than Single Request Search will return a list of requests matching the criteria
- 2) Each matching request will display the request number and the street. Clicking on the request number will launch the Request Summary and Response View

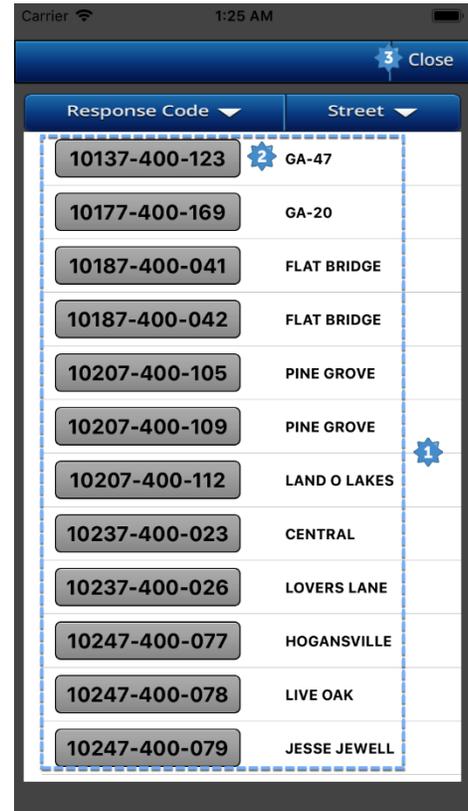


Figure 14 - Multiple request search page.

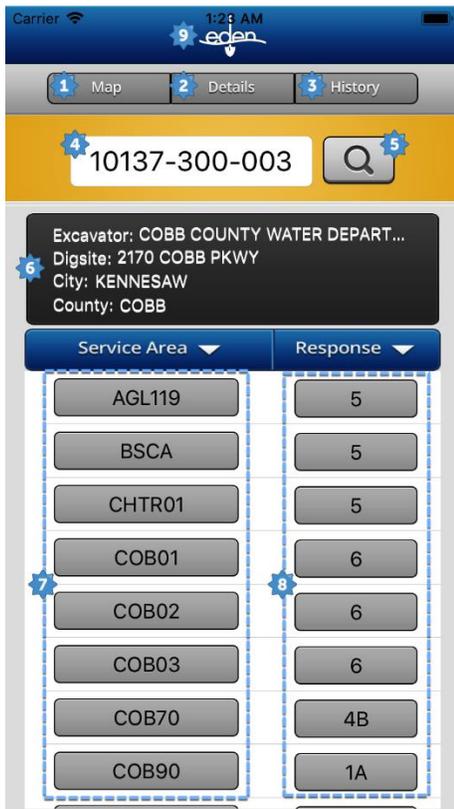


Figure 15 - Request summary and responses page.

Request Summary and Responses

This is the primary view for everything related to a request. You can view information related to the current request or load different request information.

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- 7) The left side of the table displays the service area code for each service area related to the request. Clicking on the Service Area Code button will launch the Service Area Contact and Summary View for that Service Area.
- 8) The right side of the table displays the current response corresponding to the service area code on the left. Clicking the response code button will behave differently based on whether you are checking positive response or responding to requests.
 - Check Positive Response - Open the Response Description View to see a list of all response codes and their corresponding descriptions
 - Respond to Request - If you are authorized to respond to a service area, the Select a new response view will be displayed. Otherwise you will see an unauthorized alert.

Select a new response

You can select a new response code for the current request

- 1) The Response picker can be scrolled up or down to select a new response. Only possible responses should be shown.
- 2) Click Cancel to go back to the Response View without saving the new response
- 3) Click Done to save the selected response and return to the Response View

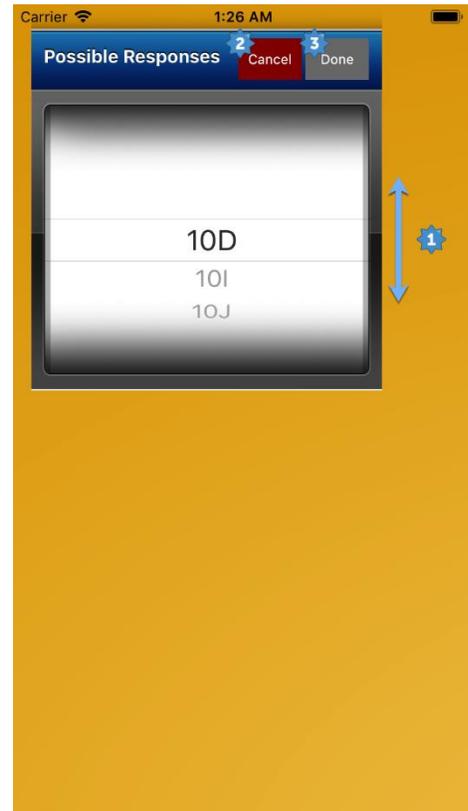


Figure 16 - Select a new response on this page.

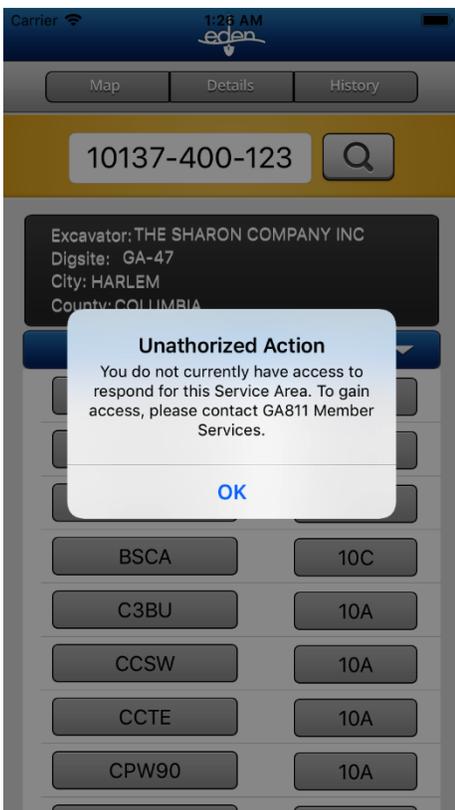


Figure 17 - Unauthorized action alert.

Unauthorized Action

If you try to update the response for a service area you do not have access to, you will receive an error message.